## Installation Requirements

### Requirements to Contractors

To ensure that the MERA device can work as intended, Contractors need to provide these facilities:

1. A dedicated Wi-Fi network with WPA2 security.
2. A dedicated wireless router NOT further than 5m away from the MERA device.
3. A power plug (rated 250V) NOT further than 1m away from the MERA device.

**It is the responsibility of the Contractors to check that the requirements are met and contact the MERA team before installation. A representative from the Contractor’s side must be present to assist MERA Technicians during device installation and troubleshooting.**

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### Requirements to MERA Technicians

#### Hiring

The technicians must be:

1. >18 years old.
2. Graduated from High School.
3. Good IT skill (familiarity with computers, connecting to Wi-Fi, web browsing, installing/uninstalling softwares).
4. Basic understanding of electrical component installation (checking device condition, checking connections of device peripherals e.g. fans, LEDs, and micro SD cards).

Among other things, be detail-oriented and possess good communication skills.

#### Operational

MERA Technicians are responsible for:

1. Installing the device
2. Troubleshooting electrical/ Internet issues on the device
3. Retrieving faulty device
4. Reporting on his duty to the MERA core team in a timely manner

**Any of the technician’s responsibility on-site must be supported by the Contractor’s representative.**

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### Requirements for Clients

To ensure that the MERA can display the Clients’ ads, Clients’ must ensure:

1. Advertisement videos are in the correct format as required.
2. Advertisement videos sent in to the MERA Team prior to installation.